

06/29/05

Attn: Claims Department

Re: R&L Claim No.

50814-05

Your Claim No.

4195

Freight bill No:

I698346144

Claim Date:

06/24/05

Dear Claimant:

We have reviewed all of our freight handling records concerning your claim, which includes the delivery receipt showing the goods were delivered in good order (i.e. no exceptions noted on the receipt). Therefore, we have no alternative but to respectfully decline your claim as we can find no evidence the exceptions you've claimed occurred while in the carrier's possession.

R&L Carriers, Inc. Greg Hefner Claims Manager

"ONE CALL-ONE CARRIER"

Corporate Headquarters P.O. Box 271 Wilmington, Ohio 45177-0271 800.543,5589

www.gorlc.com

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